



Peer to Peer Summit 2019

Foxwoods, CT September 9 -September 11, 2019

	Title	Presenter(s)	Description
M1A	Strategies-Taking Your Data to the Next Level	Scott Taylor	Health Information Exchange has moved from simply being a regional exchange to being the future of healthcare. This session will address the expansion of HIE and the challenges faced by behavioral health agencies. Discussion includes the balance of privacy and the national goal of complete interoperability and transparency of health information.
M2A	Revenue Cycle Management - Round Table	Ashley Gore, Brian Goldthorpe	Join a round table of Echo experts and Echo customers to help answer your Revenue Cycle questions and address unresolved billing issues. This session is intended for current RCM customers, those thinking about receiving RCM services or for those just wanting to learn more about your Revenue Cycle and discuss any billing issues you might be facing. The panel from Echo will include Ashley Gore, Revenue Cycle Manager, Brian Goldthorpe, CFO and Kali Zumpfe, Director of Business Relations.
M3A	TeleHealth with Mend - Virtual Appointments: Connect with Your Clients Anytime, Anywhere	Mend and Echo TBD	Welcome to Mend, our new telemedicine partner! Mend provides a robust integrated solution that allows virtual face-to-face encounters between your agency and your clients via a computer or mobile device. Mend staff will walk us through their technology, share insights, and demo this game-changing virtual tool.
M4A	Promoting Interoperability - CCD Import and Export	Tracy Orland with Joe Emerson (virtual)	Maybe you are old school and still call it Meaningful Use. Whatever you call it, this session will look at promoting interoperability with CCD Import, Export, and Reconciliation. Learn how EchoVantage will support promoting interoperability and your CCD needs.
M1B	Create Your Own Alerts - Yes, you really can!!	Drew Forslind	You asked, we listened! You are now able to create your own alerts within EchoVantage to address your specific workflow needs. This session will review how alerts function and identify the criteria for an alert. From there you will learn how to structure and implement the necessary changes in the database. Intermediate SQL abilities are recommended for attendees of this session.
M2B	Outcomes Data And Patient Matching	Jennifer McClaren - Adelphoi	Learn how important and impactful it is to identify known indicators at referral and find the correct match for the client during the first placement rather than at the second, third, or fourth placement. Early patient matching has proven to result in more appropriate placements and improved client outcomes.



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M3B	Thought Leadership; Panel Discussion	BIS - Panel	Using New Hampshire as a paradigm for what is happening across the nation with changes in payment structure, clinical focus, and other programs, this panel will address and discuss the major points that require compromise across an agency and amongst those who counsel, treat, code, measure, report, and bill in order to be compliant and profitable yet true to their agency's mission. The panel will offer advice and best practices on how to navigate the clinical, fiscal, and administrative demands and still capture what is required to be recorded and reported electronically.
M4B	A New Way to Look at Mobile Assessment	Kurt Brecheisen - Coos County	EMA (Echo Mobile Assessments) is our assessment tool. Learn how one agency is working outside the box to use EMA to improve their client workflow. One mobile form is the Consent to Treat form. The client electronically agrees to the terms of the consent to treat form. The client is handed a laminated copy of the paper based form to review, and is offered a paper form if they desire to take one with them. The consent to treat is then displayed on the VHR timeline. The front office staff has an associated form on the time line that they use to review and accept the consent to treat. Learn about this and other forms being used today.
M1C	EchoVantage migration - Lets Get it Started	Ann Mills	You are thinking about the move to EchoVantage but you have questions. This session will start Day 1 of Echo University with an overview of the migration process. We will answer your questions and provide just the kick-start you need to switch over to the world of EchoVantage.
M2C	Echo University: How to do everything as you did in CDT or should you?	Kathy Bunker, Dave Stroyls	We know that EchoVantage is new and exciting! And we know that CDT/RM is that old blanket you're just not sure you can live without. This is the chance to get clarifications, guidance, and ask the big question: but how do I do that in EchoVantage? Everything you want to know will be revealed!
M3C	Echo University - Planning your workflows	Brandon Collee	The move from CDT to EchoVantage provides an opportunity to rethink your workflows. This presentation will review different methods for setting up the timeline for a better workflow. We will look at the use of depictions and representing them on the timeline. In addition, we will look at different ways to set up workflow by staff type, or by steps in the workflow process to achieve the workflow that best suits your staff.
M4C	Echo University - Billing workflow from Processing to Payment - Don't Forget the Setup	Kali Zumpfe	You have made the move to EchoVantage and you see the Fiscal Vantage Point. Now you want to process those charges and create those bills. But wait, you cannot forget the setup! This session will dive into the billing setup to ensure that the workflow works just as expected.



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T1A	3rd Party Integration - DrFirst, Labs, eMA	Marnie Jones, Becca Gagnon	Learn how to set up EchoVantage with our various partners. Where do I put the username? How is URL information saved? How do I make this work? Get your questions answered so you can enjoy all the benefits that the integrated products offer.
T2A	Echo Connect -Online Forms: What Are They and How Do They Help?	Carolyn Spence - Alexander Youth Network	EchoConnect is our suite of tools that are geared toward connecting your agency with your clients. This session will focus on the newest tool within EchoConnect, Online Forms. Learn how Online Forms can increase access to the system for staff who need to add data but are not active users or those who do not have an internet connection at the time of data intake. Find out how Online Forms can improve the timeliness of data and the accuracy, resulting in less errors and time spent on documenting client data.
T3A	Rcopia 4 - Everything Your Need to Know about the New Version of DrFirst	Marnie Jones, Becca Gagnon	DrFirst is moving to a new user interface called Rcopia 4. Learn about the changes, see the new look and feel, and find out about the upgrade process.
T4A	Implementing EchoVantage. Ways to Engage and Prepare End Users	Sara Steckbeck - Abraxas	You have made the decision to move to EchoVantage! You are all ready to soar! This session will share real-world ways to engage, prepare, and support end users. We will reveal how a blended approach, including using methods learned at P2P along with employee suggestions (i.e. forming a Super User group for assistance with end user training; developing an illustrative user guide; and facilitating a series of informational webinars) has proven to be beneficial in acclimating to EchoVantage. Challenges and successes will be highlighted throughout along with time for open discussion and questions.
T1B	Improving Provider Productivity in Integrated Health	Erin Aldrich, Josh Cantwell - GLMHC	Many agencies are looking at, or practicing, Integrated Health. Learn how one agency has taken the opportunity of Integrated Health to increase transparency through aggregate data with drilldown capability as well as workflow assessment, modification, and auditing.
T2B	Screening and Brief Intervention and Referral to Treatment	Suki Norris	SAMHSA promotes SBIRT as a paradigm shift in substance use and abuse and interventions. EchoVantage can support your implementation of SBIRT. This is an opportunity to see a sample implementation and to share your thoughts on SBIRT, whether you're a long-time follower or are just now thinking about it.
T3B	Echo's 270/271 Eligibility Transactions - Better Tools for Better Workflow	Kathy Bunker	We recently released 270/271 Eligibility Checking in EchoVantage. Learn how to set it up, generate a 270, and review the 271. This is an exciting new feature and one that will help with eligibility tracking and managing the payer coverage of your clients.
T4B	Social Determinants of Health and Population Management	Suki Norris	The latest buzz phrase is Social Determinants of Health (SDOH). This session will discuss SDOH and how EchoVantage can help with promoting good health for all. We will look at the client level through the form and the population health level through the use of various dashboards.



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T1C	EV 101: Echo University - Form DesignEHR I	Jason Pitzen	Arguably the most complex piece of the EchoVantage migration is converting your existing forms into the latest version of Form DesignEHR to work with EchoVantage and converting the data from the CDT tables to the EchoVantage tables. At the end of this session attendees will be able to complete a form inventory and understand the process to recreate their existing forms into the latest version of Form DesignEHR. They will also be able to convert the needed data tables.
T2C	EV 102: Echo University - Form DesignEHR II	Jason Pitzen	Once you have learned how to inventory and migrate your forms, you are ready for the next step: creating new forms! We will take you through the basics of creating forms and show you how to create forms for the timeline, progress notes, and treatment plans.
T3C	Echo University - EV 201: SSRS 1	Andrew Carter	You have probably heard that with EchoVantage we have moved from Crystal Reports to SSRS. This session will look at the basics of an SSRS report to provide you with the steps necessary to create a simple report.
T4C	Echo University - PowerBI 1	Brian Goldthorpe	Looking at data visually is very important in managing key indicators, tracking financial information, and looking at clinical data. This session will provide an introduction to the use of PowerBI, the tool that we are using for dashboards to be shown in EchoVantage.
W1A	Industry Hot Topics - CMHC status, Block Grants, 42CFR Part 2, and Your Thoughts	Suki Norris	Echo's Senior Knowledge Engineer has spent the past year hosting webinars on many topics including Block Grants, Loneliness, and Interoperability, to name a few. This session is your chance to join Suki to discuss, share your thoughts, and ask questions about these topics.
W2A	Exploring Advanced Topics in Form DesignEHR	Jason Pitzen	In this session we will explore advanced topics in Form DesignEHR. These include adding objects, using pop-ups, and other issues that have come up during prior sessions. You will also be able to gain answers to questions you've discovered as you've worked in Form DesignEHR.
W1B	SSRS 2	Andrew Carter	Yesterday we covered the basics of SSRS. Today you have the opportunity to learn next steps, ask your questions, and review more complex reports.
W2B	Using Rules Engine, Clinical Decision Support and Educational Resources	Tracy Orland with Joe Emerson (virtual)	Promoting Interoperability. Maybe you are old school and still call it Meaningful Use. Whatever you call it, this session will look at the new rules engine. It will demonstrate how to create rules for clinical decision support, educational resources, and the info button.. However you use the VHR, clinical decision support can only help your staff by providing information that is useful during the provision of care.
W1C	PowerBI 2	Erin Aldrich, Kandra Watson GLMHC	This session will answer questions from Session 1 and provide additional samples to help you enhance your knowledge of PowerBI so that you can make even more useful dashboards for your staff.



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W2C	Make the Move: How to Switch GL Mapping	Kathy Bunker	What fiscal product would be complete without GL Mapping? This session will walk through the set up for GL Mapping and how to post to GL within EchoVantage. Learn how easy finalizing the last step in any fiscal period can be with EchoVantage.